

Office of Emergency Communications

National Emergency Communications Plan

NECP Goal 2 Update

Missouri Interoperable Communications Conference
Lake Ozark, Missouri

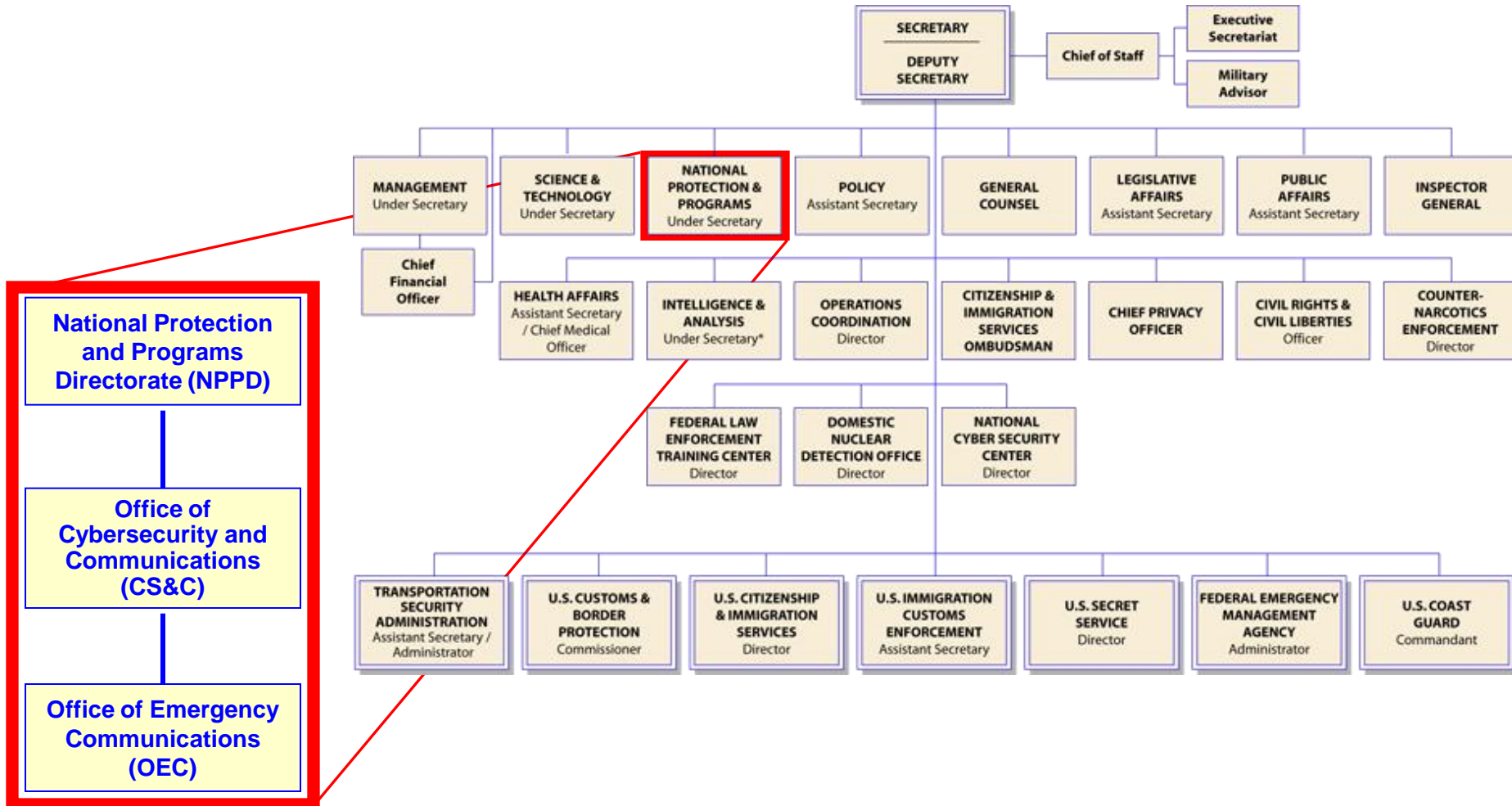
February 9, 2011

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Regional Coordinator, Region VII



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DHS Organizational Chart



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Mission

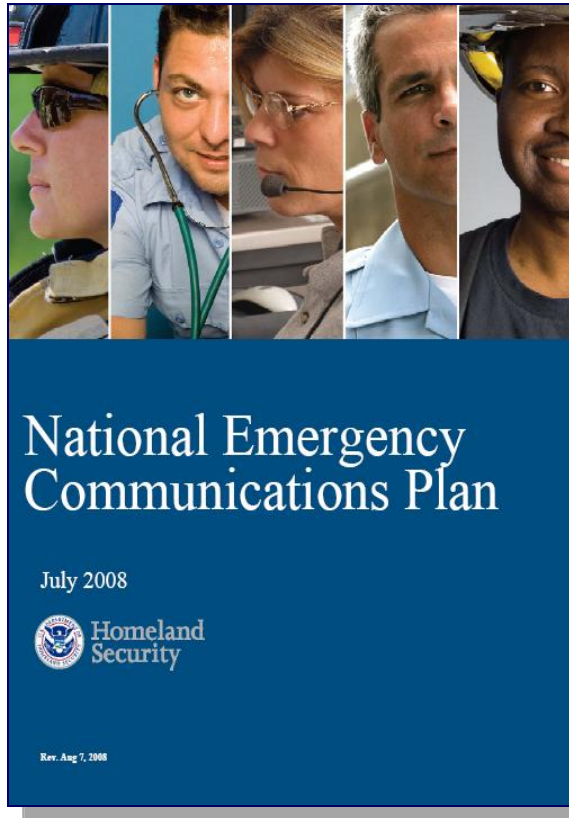
Mission: OEC supports and promotes the ability of emergency responders and government officials to communicate in the event of natural disasters, acts of terrorism, or other man-made disasters, and works to ensure, accelerate, and attain interoperable and operable emergency communications nationwide.



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National Emergency Communications Plan

Vision – Emergency responders can communicate as needed, on demand, as authorized; at all levels of government; and across all disciplines



Released July 2008

- Developed in coordination with 150+ representatives from all major public safety organizations and private sector
- Addresses operability, interoperability, continuity

First National Strategic Plan

- 3 Performance-based Goals
- 7 Objectives that set priorities
- 92 Milestones to track progress

Implementation

- Build capability/capacity (governance, exercises, SOP, usage)
- National Assessments
- Target resources (funding, technical assistance, training)



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NECP Goals

- **Goal 1: Urban Areas**

By 2010, 90 percent of all high-risk urban areas designated within the Urban Areas Security Initiative* (UASI) are able to demonstrate response-level emergency communications within one hour for routine events involving multiple jurisdictions and agencies.

- **Goal 2: Counties and County-Equivalents**

By 2011, 75 percent of non-UASI jurisdictions are able to demonstrate response-level emergency communications within one hour for routine events involving multiple jurisdictions and agencies.

- **Goal 3: All Jurisdictions**

By 2013, 75 percent of all jurisdictions are able to demonstrate response-level emergency communications within three hours, in the event of a significant incident as outlined in national planning scenarios.



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* UASI's as defined in FY-2008 GPD grant guidance.

Findings from Goal 1 Demonstrations

- **Goal Achievement** – At varying levels, response-level emergency communications has been consistently demonstrated for routine events.
- **Radio Communication Plans** – Most jurisdictions are consistently using ICS 205 forms for event communications; although quality varies between jurisdictions.
- **Communications Unit Leaders (COMLs)** – Are valued and appropriately leveraged by the event's leadership in most UASIs.
- **Plain language** – Usage has improved significantly.
- **Infrastructure** – Technology capability is adequate and functions well when used as documented in SOPs and TICP exercises.

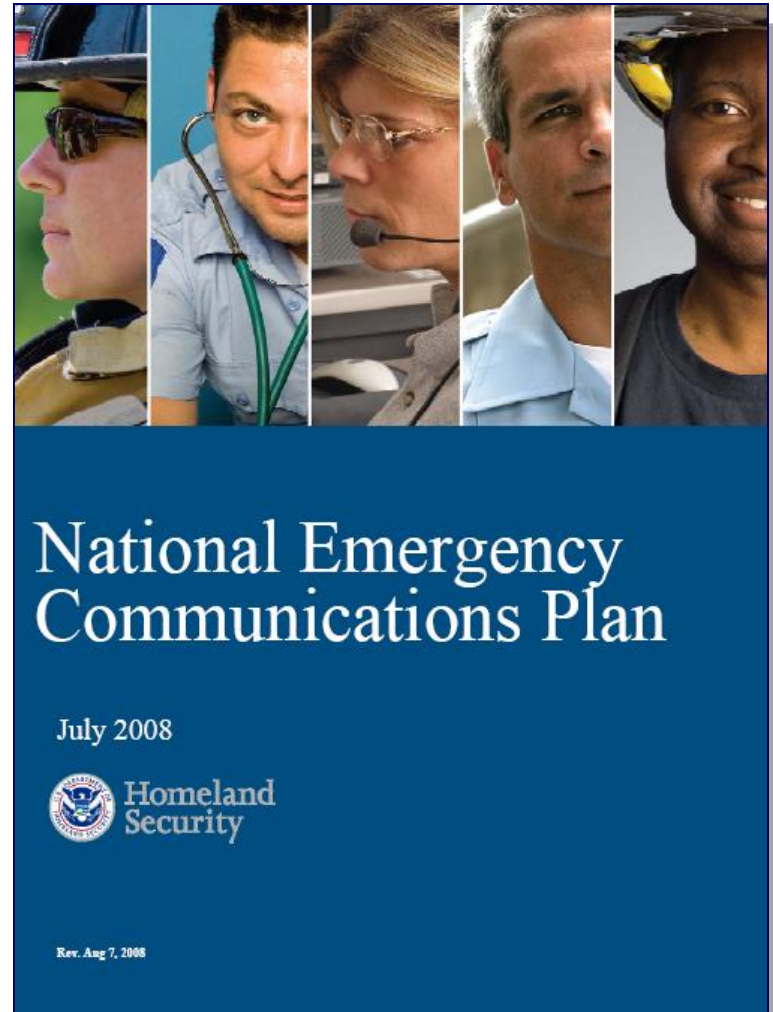


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NECP Goal 2

NECP Goal 2

By 2011, 75 percent of non-UASI jurisdictions are able to demonstrate *response-level emergency communications* within one hour for routine events involving *multiple jurisdictions and agencies*.



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Goal 2 Overall Approach

- Two types of data to be collected:
 - **Capabilities** (*based on the SAFECOM continuum lanes*)
 - **Performance** (*response-level incident data*)
- Counties / County-equivalents were selected to provide standardized reporting data.
 - Can be analyzed against Census data for population, land area, etc.
 - Will provide the most comprehensive look at interoperability in the United States ever collected.
- Missouri submitted a methodology in November, 2010 to collect information from counties leveraging the Homeland Security Regions and 2010 Tactical Interoperable Communications Plan (TICP) updates



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NECP Goal 2: Counties & Equivalents

- **Two types of data to be collected:**
 - Performance (*response-level incident data*)
 - Capabilities (*based on Interoperability Continuum lanes*)
- **County / county-equivalent-level data**
 - Comprehensive look at interoperability in the U.S.
 - Identify emergency communications needs at the local levels
- **Support available to States and counties / county-equivalents**
 - Guidance documents and templates
 - Technical assistance
 - 2011 SCIP Implementation Workshops
 - Lessons learned and best practices



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Goal 2 Performance Data

- Performance data should be based on one or more county events evaluated using the Response-level criteria.
- Counties can use a variety of methods to measure performance:
 - Exercises
 - Planned Events
 - Real World Incidents
- Criteria focus on 3 key areas:
 - Common Policies & Procedures
 - Leadership Roles & Responsibilities
 - Quality & Continuity of Communications
- A web-based reporting tool is available to collect and submit results to the SWIC

Common Policies & Procedures

EC 1: Interagency communications policies and procedures were common or consistent amongst all responding agencies

EC 1.1: Did policies and procedures exist for interagency communications between the involved jurisdictions? ☐ None existed ☒ In some cases ☐ In most cases ☐ In all needed cases

EC 1.2: Were they written? ☒ Yes ☐ No

EC 1.3: Did policies and procedures exist for interagency communications between the involved agencies? ☐ None existed ☐ In some cases ☐ In most cases ☒ In all needed cases

EC 1.4: Were they written? ☒ Yes ☐ No

EC 1.5: Did policies and procedures exist for interagency communications between the involved disciplines? ☐ None existed ☐ In some cases ☒ In most cases ☐ In all needed cases

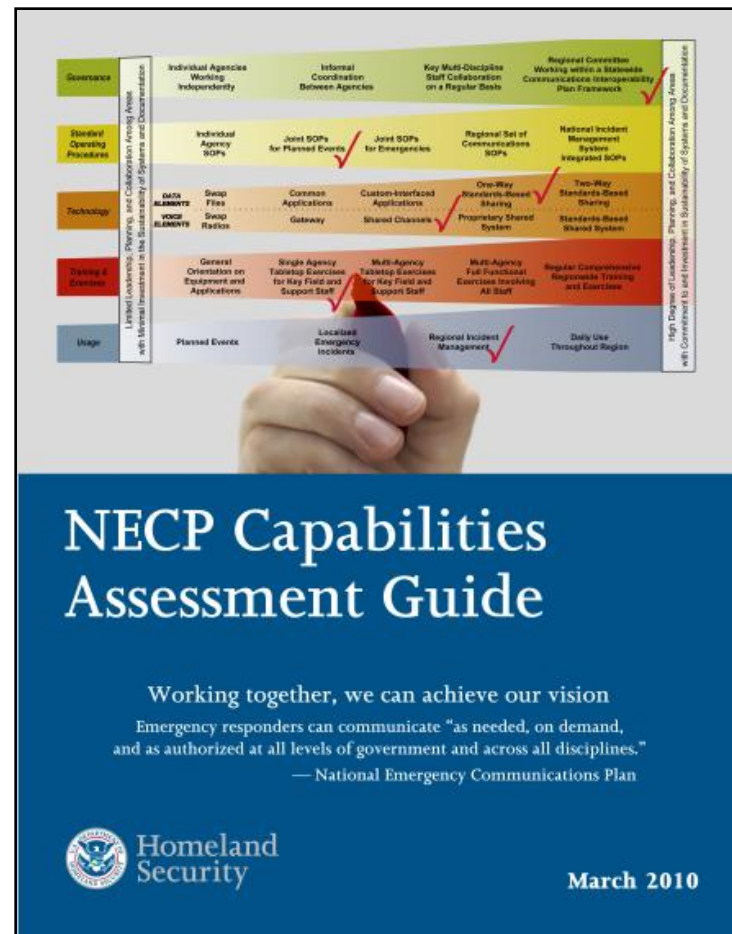
EC 1.6: Were they written? ☒ Yes ☐ No



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Goal 2 Capability Data

- Questions are based on past efforts:
 - SAFECOM Continuum
 - 2006 Baseline Survey
 - TICP Initiative
- Results should be generalized for the entire county
- Questions focuses on:
 - Governance
 - SOPs
 - Technology
 - Training & Exercise
 - Usage
- The NECP Capabilities Assessment Guide will assist with collection of data for Goal 2



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Goal 2 Data Collection Tools

- Counties and the Statewide Interoperability Coordinator (SWIC) will have access to collection tools including:
 - Web-based survey instrument (county-by-county reporting, regional entry of information for several counties, or SWIC reporting for Performance and Capability data)
 - Paper forms (PDF form-filable documents) that can be faxed, e-mailed or mailed to SWIC or support organization
- OEC has also established a Goal 2 support team including:
 - HelpDesk team for all Goal 2 questions and assistance at NECPGoals@hq.dhs.gov
 - Bi-weekly Webinars to review the web-based tool functionality (requests for participation in these Webinars may be sent to the Help Desk)
 - A workshop (April 6, 2011, Columbia) to discuss Missouri's approach and strategies to obtain Goal 2 capabilities and performance data



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Support: Regional and Help Desk Support

Regional Coordinators

- High-level Support and Information (Goals-specific or OEC Generally)
- Goal 2 Questions Collection and Adjudication
- Relationship Building and Outreach Assistance

Help Desk

Email & Phone Number

- NECPgoals@hq.dhs.gov or 202-630-NECP (6327)

Implementation Support

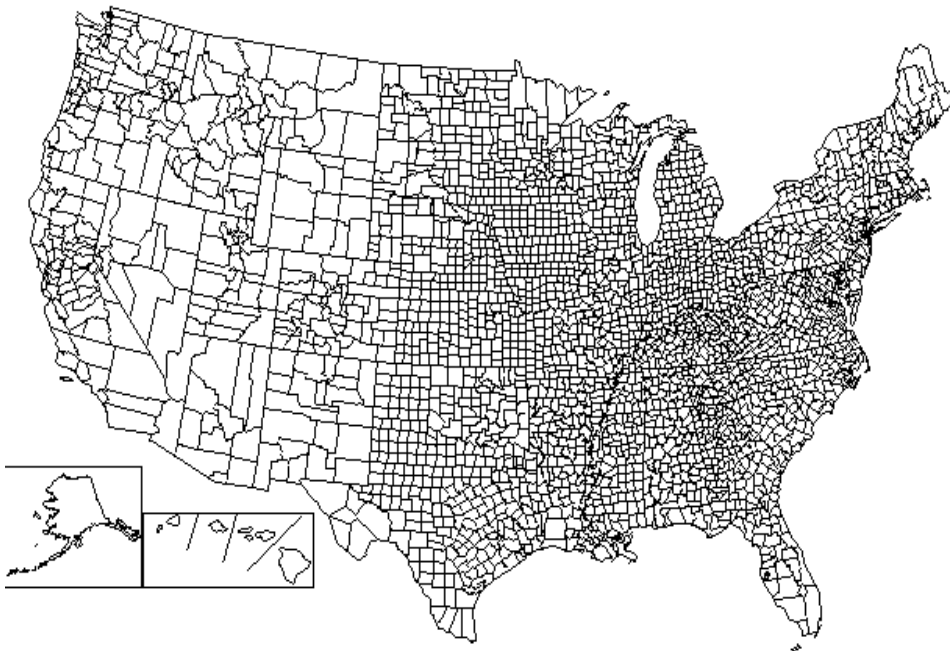
- Methodology Enhancement
- Action/Implementation Planning
- Outreach to Counties
- Data Management and Reporting



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Benefits of Demonstrating the Goals

Goals measurement provides a comprehensive view of interoperability in the U.S.



- **Identify emergency communications needs at the local levels**
- **Help target TA, grants, and other support**
- **Prepare public safety community for next generation technologies**
- **Identify best practices and success stories**



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